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Cairo, Egypt  
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Dear Hiring Manager at Colas,

I’m writing to express my interest to join your team at Colas as a IT Help Desk. As a person who grew up with passion for IT and technology, I became an enthusiast for troubleshooting my old PC and everything started at this time.

Combining my passion for troubleshooting my PC and the curiosity for knowledge in all other scientific fields, I started to search on the internet for the uses of hardware components in my PC, started reading articles about troubleshooting and I was impressed by how a computer can send data to another computer. I was impressed by how a software can change the colours of a folder or compress the size of a file to less than 50% of the original size. I started learning in the IT field and pledged myself to study and get involved in this field for the rest of my life.

When I started studying Engineering at the Higher Institute of Engineering and Technology Kafrelsheikh, I found IT to be the most impressive department among all others and I was really impressed by how computers work and the history behind their development and how scientists turned a pile of sand into something that can calculate much faster than human minds.

I started studying programming with C# on YouTube but I found it more appealing to combine networking and programming together, so I applied for a scholarship to study web development by the ministry of communication. I created some interesting websites but then shifted to networking because I found out that web development became a process of learning libraries not technologies and because I wanted to deepen my understanding of system architecture. I started working on my graduation project with a great team and I really enjoyed teamwork. I enjoyed facing the most difficult challenges in troubleshooting errors with ROS on Linux and I succeeded with my team to finish our robot graduation project.

When I entered the military, I wanted to spend my conscription in the field that I grew up in. I started looking for an opportunity to work in IT inside the military facility and I succeeded to land a job as a CCTV technician and when I proved myself in it, they moved me to work for the security manager of the governorate as an IT Help Desk to help and maintain the operations of IT within the facility. I became more familiar with troubleshooting daily problems and had a hands-on experience.

I’m willing to use my IT expertise, troubleshooting skills, fast learning, working under pressure and teamwork to help improve the infrastructure of the company and maintain IT operations to work smoothly and efficiently. My dream to make a real impact in the IT field. I am also eager to leverage my technical expertise to assist your clients in maximizing the potential of your platform, thereby helping restaurants thrive in today’s competitive landscape.

Thank you for considering my application. I look forward to the possibility of discussing how my skills and experience can benefit Colas. Please feel free to contact me at +201140855227 or [most.saleh@hotmail.com](mailto:most.saleh@hotmail.com) to schedule an interview.

Sincerely,  
Mostafa Saleh